I will get things done for America—to make our people safer, smarter, and healthier.

I will bring Americans together to strengthen our communities.

Faced with apathy, I will take action.

Faced with conflict, I will seek common ground.

Faced with adversity, I will persevere.

I will carry this commitment with me this year and beyond.

I am an AmeriCorps member, and I will get things done.

- AmeriCorps Pledge
Table of Contents

To Our Stakeholders 2
ServeMinnesota Highlights: 2003-2004 Program Year 3
ServeMinnesota Celebrates 10 Years of AmeriCorps Service 4
AmeriCorps Programs 6
AmeriCorps Planning Grants 7
Impact on Education 8
Innovation to Achieve Early Literacy 10
Better Opportunities for Families and Individuals 12
Stronger Communities and Community Organizations 14
Nurturing Leaders in Community Service 16
2004 Financial Summary 18
2004 Supporters 19
ServeMinnesota Leadership 20
Frequently Asked Questions 21

I have seen unthinkable challenges that some children face everyday. The children I mentor aren't angry kids. Most are happy-go-lucky and their resilience is beyond my comprehension. I learned that one good relationship can be enough to propel a child towards a better path in life.

-St. Cloud Corps AmeriCorps Member
ServeMinnesota makes Minnesota a better place by mobilizing citizens to serve their communities.

An independent, non-profit organization charged with administering the federal AmeriCorps program in Minnesota, ServeMinnesota is a catalyst for action.

We train and deploy AmeriCorps members to help local Minnesota communities. Committed to one or two years of service, they become part of the fabric of their communities, helping in classrooms and after-school programs, joining in building affordable housing, assisting seniors in independent living, contributing to homeland security and lending support in other areas of community need.

AmeriCorps members also serve as catalysts for involving others in volunteer service. Providing inspiration and training, they engage thousands of citizen volunteers each year in countless activities, all aimed at making their communities better places to live.

Our Mission
ServeMinnesota builds a stronger Minnesota through AmeriCorps and other volunteer-based programs. We help improve the quality of life in Minnesota communities by matching citizens committed to service and financial resources with critical local needs.

Our Vision
All Minnesotans will engage in a call to service that strengthens the well-being of both self and community.

This can be accomplished by embracing four values:
1. Service is a public responsibility.
2. Service builds community.
3. Service creates positive social change.
4. Service helps meet critical human needs.

I am amazed at the motivation and resilience my students have shown. They have all "beat the odds" in some capacity.

- Admission Possible
AmeriCorps Member
Dear Friends,

Minnesotans can take justifiable pride in their long tradition of volunteerism and commitment to community. In countless, unheralded ways, we have generously given time and talent to meet community needs.

ServeMinnesota is a powerful catalyst for keeping community service strong in our state. Through leadership and innovation, we inspire a spirit of service and provide opportunities for citizens to make a difference through volunteerism. We gather and leverage financial resources from federal, state and private sources for community service, and we deploy those resources to build "armies" of community volunteers to address local issues.

The foundation of our framework for volunteerism is the federal AmeriCorps community service program and our role as its administrator in Minnesota. Each year we deploy a cadre of state residents as AmeriCorps members, each of whom has volunteered to dedicate a year or two of their lives to community service.

This unique ability to mobilize AmeriCorps members and leverage federal, state, and local resources has allowed ServeMinnesota to combat statewide concerns, such as early childhood literacy, and provide the people-power necessary to begin working toward solutions. The Early Literacy Corps, featured on page 10, provides an example of our unique partnering ability, and we look forward to expanding these partnerships in scope and breadth throughout the coming year.

In 2004, we dispatched 271 AmeriCorps members across the state. They worked in local non-profit organizations and agencies, providing leadership, as well as additional arms and legs, to a broad range of tasks. Among the many services they provided were mentoring children and teens, providing after-school care, teaching people to read and lending a hand to elderly citizens.

Besides rolling up their sleeves to serve, our AmeriCorps members themselves are catalysts, drawing others to community service. In 2004, AmeriCorps members enlisted and provided opportunities for some 28,752 Minnesotans to join them in vital community work.

While serving, the AmeriCorps members gain valuable experience, grow in their commitment to community and earn scholarships toward higher education. Since the 1994 inception of the program, each of the Minnesota members has received a modest AmeriCorps scholarship in recognition of his or her service.

We hope you will enjoy reading about the impact ServeMinnesota and its AmeriCorps programs are having in our state. Our success in all of our programs depends entirely on the willingness of citizens to give the gift of service. We extend our appreciation to all who join with us in working to achieve our ultimate mission: To make Minnesota a better place through community service.

Pamela Harris, Board Chair             Audrey Suker, Executive Director
ServeMinnesota Highlights: 2003-2004 Program Year

Supported by funding from the Minnesota Youth Works appropriation and federal AmeriCorps grants ServeMinnesota recorded accomplishments in a range of areas across many Minnesota communities during its 2003-2004 program year, which ended in August.

AmeriCorps Members

- 271 AmeriCorps members served in Minnesota's communities.
- AmeriCorps members recruited 28,752 volunteers, who together provided 186,115 hours of service.
- AmeriCorps members themselves provided 329,304 hours of service in the areas of education, human needs, strengthening communities and homeland security.

Education

Through the work of AmeriCorps members:
- 708 Head Start and kindergarten students benefited from classroom instruction.
- 678 students in grades 1-12 received academic tutoring.
- 418 students were mentored to promote school success and achievement.
- 5,249 students participated in safe after-school recreational, sports, academic, art and violence avoidance activities.
- 174 students participated in service learning and community education activities.
- 203 adults received GED or basic skills education.

Human Needs

AmeriCorps members provided a range of services addressing a variety of human needs:
- 70 low-income housing units were constructed, benefiting 399 people.
- 1,633 housing or building repairs were completed in low-income housing.
- 612 people received counseling on job development or placement.
- 2,600 people received independent living assistance, such as chores for seniors and social support for people with disabilities.

Strengthening Communities

AmeriCorps members inspired others to get involved:
- 28,752 volunteers were recruited and coordinated for tutoring, after-school or other educational purposes, assistance in addressing human needs issues, or participation in organized community service days.
- 800 interagency collaborations were developed through AmeriCorps member efforts.

Homeland Security

AmeriCorps members served as catalysts for others to volunteer in homeland security:
- 108 community members were recruited and trained as ongoing volunteers to serve on five Community Emergency Response Teams (CERTs) in Stearns County.
ServeMinnesota Celebrates 10 Years of AmeriCorps Service in Minnesota

Minnesotans have a strong tradition of rolling up their sleeves to help their neighbors and improve their communities through volunteerism.

For 10 years ServeMinnesota has worked to strengthen this tradition by engaging people in service through AmeriCorps either as AmeriCorps members or community volunteers.

AmeriCorps: A National Service Program
Created in 1993, AmeriCorps is a national service program for adults of all ages, backgrounds and abilities. Often referred to as the "domestic Peace Corps," AmeriCorps members help solve community problems related to education, public safety, the environment, human needs and homeland security by serving at schools, local non-profits and faith-based organizations throughout the country. ServeMinnesota funds, supports and oversees Minnesota's AmeriCorps programs.

Minnesota AmeriCorps Timeline

1993
Under the National and Community Service Trust Act, the Corporation for National and Community Service and state service commissions are charged with jointly administering AmeriCorps programs.

1994
Governor establishes the Minnesota Commission on National and Community Service under the Department of Education to administer federal AmeriCorps funding and state Youth Works funding.

The first class of AmeriCorps members - 20,000 strong - begins serving in more than 1,000 communities nationwide.

Minnesota launches 7 AmeriCorps programs involving 326 members.

1999
Since AmeriCorps’ launch more than 100,000 members have served 33 million people in 4,000 communities.

Minnesota supports eight AmeriCorps programs involving nearly 300 AmeriCorps members.
AmeriCorps Members
Members devote a year or two to part- or full-time service. They come from all walks of life and range from recent high school and college graduates to retired seniors. Members are on the front lines providing direct service to communities and increasing the capacity of organizations to achieve results not otherwise possible.

Eligibility and Benefits
AmeriCorps is open to U.S. citizens, nationals, or lawful permanent residents aged 17 or older. While serving members receive training, health insurance (full-time service) and child care (if eligible.) After completion of service they receive scholarships to pay for higher education or training or to repay qualified student loans ($4,725 for full-time service; lesser awards for part-time service.)

Getting Things Done.
AmeriCorps helps communities meet needs in the areas of education, public safety, the environment, human needs and homeland security through direct service and engaging other volunteers.

Strengthening Communities.
AmeriCorps members help grassroots organizations and other institutions more effectively engage community volunteers to improve our communities.

Encouraging Responsibility.
Through service and civic education AmeriCorps members become agents of community solutions and develop an ethic of lifelong service.

Expanding Opportunity.
Through AmeriCorps members develop professional skills, gain invaluable experience and receive federal scholarships for higher education, technical training or to pay back existing student loans.

2001
AmeriCorps in Minnesota grows to 13 programs involving 550 members.
Steps are taken to transform the Minnesota Commission on National and Community Service into an independent 501(c)3 non-profit to leverage private funds and expand service opportunities for Minnesotans.

2002
Minnesota Legislature authorizes the state commission to become ServeMinnesota, an independent non-profit.

2004
Minnesota successfully competes for new federal funding and expands to 16 AmeriCorps programs involving 562 members.
AmeriCorps receives record funding increase to allow programs to grow to 75,000 members.
Nationwide more than 330,000 individuals have served as AmeriCorps members.
2003-2004 ServeMinnesota AmeriCorps Programs

How are AmeriCorps members deployed to Minnesota communities? Non-profit organizations in local communities apply to ServeMinnesota for grants to operate AmeriCorps programs and put AmeriCorps members to work serving their constituents.

Below are the nine 2003-2004 AmeriCorps programs, the grant amounts received (total federal and state funds), the number of AmeriCorps members assigned to each and the communities assisted.

**Minneapolis-St. Paul Metro Area**

Admission Possible
$290,575 - 49 members

AmeriCorps Building Community
Twin Cities Habitat for Humanity
$458,462 - 30 members

City of Lakes AmeriCorps
Minneapolis School District
$611,616 - 43 members

Early Literacy Corps
Minnesota Literacy Council
$233,650 - 23 members

Multicultural Communities in Action
Neighborhood House
$351,900 - 28 members

**Greater Minnesota and Multiple Regions**

AmeriCorps–Southern Minnesota
Southern Minnesota Initiative Foundation
$504,900 - 33 members
Mankato, Rochester, Winona

Promise Fellows
Faribault School District
$210,000 - 10 members
Minneapolis-St. Paul metro area, Duluth, Faribault, Fergus Falls, Fosston, Northfield, Owatonna, Rosemount

St. Cloud Corps
St. Cloud State University
$305,869 - 20 members
St. Cloud

Work in Progress
Rise, Inc.
$565,878 - 47 members
Minneapolis-St. Paul metro area, St. Cloud

I will bring Americans together to strengthen our communities.
During 2003-2004, ServeMinnesota awarded nine organizations planning grants to seed innovation and increase Minnesota’s success in leveraging federal resources for Minnesota’s AmeriCorps programs. Seven of these nine planning grants resulted in operational programs. Minnesota now ranks 7th in the nation in total federal AmeriCorps dollars received.

**City of St. Paul** $74,000
Developed an AmeriCorps program in conjunction with Mayor Randy Kelly's Capitol City Education Initiative. Members serve as volunteer coordinators in St. Paul schools mobilizing volunteers as literacy tutors for K-3rd grade students.

**Duluth YMCA** $50,000
Developed the AmeriCorps True North program to serve Northeastern Minnesota communities. Members recruit adults to mentor children and youth, provide academic assistance to struggling students and increase the capacity of community organizations through volunteer mobilization.

**Faribault School District** $6,045
Conducted planning activities to expand the Minnesota Promise Fellows AmeriCorps program.

**Minnesota Head Start Association** $50,000
Guided implementation and planned the expansion of the Early Literacy Corps AmeriCorps program in partnership with the Minnesota Literacy Council, St. Croix River Education District and Head Start programs.

**Minnesota Literacy Council** $55,815
Expanded the Minnesota Teacher Corps program to serve the greater Minneapolis-St. Paul metro area and parts of greater Minnesota. Members are Educational Assistants and Teaching Assistants who provide literacy tutoring to K-3rd grade students and coordinate service-learning activities. Teacher Corps also supports members in obtaining teacher licensure.

**Northeast Roundtable for Affordable Housing**

**City of White Bear Lake** $10,000
Conducted planning activities to utilize AmeriCorps service as a strategy to address housing construction/rehabilitation and other affordable housing-related issues.

**Red Lake Tribal Council** $30,000
Re-designed the Partners in Service to America AmeriCorps program including the development of a volunteer management program. Members improve the academic achievement of K-12th grade students, deliver domestic violence prevention education and strengthen the community through volunteer mobilization.

**St. Paul Neighborhood Network** $13,000
Conducted planning activities to launch the Community Technology Empowerment Project AmeriCorps program.

**Worthington ISD 518** $49,914
Re-designed the YouthQuake AmeriCorps program to better meet the needs of changing communities. The new program, Reaching Our Communities' Kids, focuses on increasing the academic success of children and youth, providing safe after-school and enrichment activities and mobilizing community volunteers.
ServeMinnesota: Impact on Education

ServeMinnesota strategically invests the majority of its resources in education in high-needs communities. AmeriCorps programs provide research-based tutoring programs, high-quality after-school and enrichment activities, and targeted mentoring for at-risk children.

AmeriCorps members have impacted Minnesota's children for ten years, providing the attention, support, and resources needed to help them succeed. In 2004-2005 ServeMinnesota will launch the Minnesota Reading Corps. This statewide initiative will allow ServeMinnesota to channel the resources we've always placed toward education around a model and precise practices with proven results. Based on the enormous impact of our Early Literacy Corps, this program will expand the model to children age three to grade three and continue to employ the rigorous tutoring techniques and evaluation system that has lead to past success.

AmeriCorps members made significant contributions to Minnesota students in 2003-2004. The results of their efforts are described below.

**Early Literacy and School Readiness**

708 children in Head Start and kindergarten received individualized instruction to develop their early literacy skills and prepare them for school.

**Safe After-School Activities**

5,249 students participated in safe after-school recreational, sports, academic, art and violence avoidance activities.

**1st-12th Grade Academic Tutoring**

678 1st–12th grade students received assistance in learning to read and academic tutoring in other subjects. AmeriCorps members and community volunteers provided one-on-one and small-group tutoring to foster academic progress and close the achievement gap.

---

Peter's deep commitment to making a difference in the lives of the students he works with is nothing short of "amazing!"

-City of Lakes
AmeriCorps Site Supervisor
Mentoring
AmeriCorps programs matched 418 children and youth with caring adult mentors to support school success, personal development and healthy decision-making. Children and youth who participate in mentoring are less likely to use drugs, skip school or be involved in criminal activity.

Service Learning
174 children and youth participated in service learning and community education activities developed and coordinated by AmeriCorps members. Service learning provides opportunities for young people to contribute to their communities and develop citizenship skills.

A group of school officials and myself met with a failing student and his parents. Some teachers were ready to kick him out, but I still had energy to work with him. He started visiting my tutoring center on a daily basis and we worked together on turning things around. Towards the end of the year the student had been named the student of the month and all the teachers were happy to have him in class.

-AmeriCorps Southern Minnesota AmeriCorps Member
Launched in 2003, the Early Literacy AmeriCorps program is an innovative partnership designed to develop the early literacy skills of Head Start children. In Minnesota, the Department of Education estimates 10 to 15 percent of the 60,000 kindergartners starting school each year are unprepared. About 50% fall short on one or more measures of school readiness used by the state.

Four program components set Early Literacy Corps apart from traditional literacy tutoring:

- A clear delineation of the skills needed for kindergarten literacy readiness, based on work by education experts at the University of Minnesota and the University of Oregon;
- Innovative assessment tools that enable teachers to frequently and accurately measure how well children are learning these skills - and, in turn, to tailor instruction to a child's precise needs;
- The use of proven instructional methods for teaching specific pre-reading skills;
- The availability of AmeriCorps members - and the volunteers they recruit and train - to work alongside teachers and provide one-on-one instruction and evaluation.

To launch this flagship effort ServeMinnesota leveraged federal and state funds and a partnership that included the Minnesota Literacy Council, the Minnesota Head Start Association, the St. Croix River Education District and four Head Start programs, including:

- Parents in Community Action (PICA) (Hennepin County)
- Anoka-Washington Head Start (Anoka & Washington Counties)
- Reach Up (St. Cloud area)
- Lakes and Pines Head Start (Central Minnesota)

This is a fantastic program! AmeriCorps gave me the opportunity to focus more closely on literacy in and out of my classroom. I've grown as an educator! I'll continue to spread the "word" of the importance of literacy in our young children's lives, and the impact it makes on their future!

- Early Literacy Corps Member

Facing with apathy, I will take action.
After participating in a 17-hour training program, delivered by experts in research-based early literacy skill development, 23 AmeriCorps members worked with children to provide individualized instruction to increase rhyming, beginning sound recognition, vocabulary and letter naming skills that prepare children to learn to read. Throughout the year ongoing coaching helped members refine their teaching skills and target instruction for each student.

The Early Literacy Corps program links the people power of AmeriCorps with a research-based program design developed under the guidance of early literacy experts to achieve significant results. In comparison to other preschoolers and preschoolers of similar socioeconomic backgrounds, children in Early Literacy Corps classrooms made greater gains in their early literacy skills, as shown in the table below.

<table>
<thead>
<tr>
<th>Early Literacy Measures</th>
<th>Preschool Students*</th>
<th>Preschool Students in Poverty*</th>
<th>Early Literacy Corps Participating Students</th>
</tr>
</thead>
<tbody>
<tr>
<td>Picture Naming</td>
<td>0.44</td>
<td>0.28</td>
<td>0.83</td>
</tr>
<tr>
<td>Rhyming</td>
<td>0.38</td>
<td>0.95</td>
<td>1.17</td>
</tr>
<tr>
<td>Alliteration</td>
<td>0.38</td>
<td>0.25</td>
<td>0.50</td>
</tr>
</tbody>
</table>

* Source: Priest, McConnell, McEvoy, & Shin, 2000; Priest, Silberglitt, Hall, & Estrem, 2000; Priest, Silberglitt, Hall, & Estrem, 2000
ServeMinnesota: Better Opportunities for Families and Individuals

The lives of children, adults and families are improved through AmeriCorps service activities; such as affordable housing construction, independent living assistance, job coaching and adult basic education.

AmeriCorps members made significant contributions to Minnesota families and individuals in 2003-2004. The results of their efforts are described below.

**Investing in Affordable Housing**
AmeriCorps members working alongside community volunteers built 70 low-income housing units and completed 1,633 housing repair and maintenance projects. Service activities resulted in new affordable housing and preserved existing housing for low-income families in the Minneapolis-St. Paul metro area.

**Fostering the Stability of Individuals and Families**
Through AmeriCorps activities, 2,600 people received independent living assistance to support self-sufficiency and independence. Members provided services ranging from bringing seniors healthy meals to helping recent immigrants and refugees prepare for citizenship. Six-hundred twelve people received counseling on job development or placement. Two-hundred three adults received GED or basic skills education.
Launched in the fall of 2004, Work In Progress is an innovative AmeriCorps program serving people with disabilities, immigrants and refugees, welfare-to-work participants and unemployed or underemployed people in the Minneapolis-St. Paul metro and St. Cloud areas. Managed by Rise, Inc., the program is a strategic partnership between Opportunity Partners, Consumer Survivor Network, AccessAbility and Lifetrack Resources.

In its first year, 39 AmeriCorps members served as peer mentors and employment coaches assisting people with community integration and job placement.

Job coaches conducted functional assessments with each participant to identify job placement and employment barriers. Customized job placement plans were developed for each participant to identify the specific support services needed to obtain and keep a job in the community. Members targeted those considered the most challenging to employ.

They served 367 people, with 44% of participants successfully securing employment. Of participants obtaining employment, 40% started at a wage of $8.25 or higher, 44% started at 30 hours per week or more and 17% met both wage and hour goals. Members also provided career ladder counseling for "underemployed" adults with significant disabilities and low-income welfare recipients. Customized job progression objectives were developed for 245 participants including opportunities for job replacement, job skills development, career education and exploration. Other strategies were implemented to increase skills, wages and productivity.

Peer mentors provided community integration planning and support to adults with significant disabilities, welfare recipients and others with community living barriers. Participants lacking adequate levels of support from friends, family and professional caretakers received support to increase participation in community recreation and leisure activities, civic events, shopping, peer-to-peer support, instruction in skills of daily living, supported living assistance, and other prescribed activities. A total of 139 participants were assisted to reduce their social isolation and segregation and to increase their visibility and participation in the community.

I will get things done for America—to make our people safer, smarter, and healthier.
ServeMinnesota: Stronger Communities and Community Organizations

Through its support for AmeriCorps programs, ServeMinnesota develops or expands volunteer-driven programs that strengthen families and communities. The direct service of members, as well as their mobilization of community volunteers, produces results that would not otherwise be possible.

**Homeland Security**

One-hundred eight volunteers were recruited and trained by AmeriCorps members to serve on five Community Emergency Response Teams (CERTs) in Stearns County. Volunteers made an ongoing commitment to respond to natural disasters and other public emergencies.
Support for Minnesota Promise Fellows: Helping Youth Realize Their Potential

Recognized as a national leader in delivering America's Promise to Youth, the Minnesota Promise Fellows program mobilized 10 AmeriCorps members across the state last year. Members increased the capacity of communities to engage children and youth in reaching their full potential. Since October 1997 the Minnesota Alliance for Youth and its partners have worked to build communities of Promise that deliver the Five Promises:

- An ongoing relationship with a caring adult.
- Safe places and structured educational activities during non-school hours.
- A healthy start from birth to age 18.
- Marketable skills through effective education.
- Opportunities to give back to their communities through service.

AmeriCorps members serving as Promise Fellows recruited volunteers for mentoring relationships to increase youth self-esteem, and to deliver service learning, recreational and enrichment opportunities to promote healthy youth development.

Capacity Building of Community Organizations

AmeriCorps programs partnered with schools, community-based and faith-based organizations and other local groups to improve their capacity to deliver and expand high-quality services, serve more clients, and meet more community needs. Members supported the development of 800 interagency collaborations.
ServeMinnesota: Nurturing Leaders in Community Service

ServeMinnesota trains and nurtures AmeriCorps members to serve today and lead tomorrow. Through ServeMinnesota AmeriCorps members receive specific skills training, as well as personal and professional development to prepare them for their assignments.

Creating Leaders
Every day AmeriCorps members make Minnesota's communities stronger, healthier and safer. To be effective in their specific assignments, members receive specific skills training and professional development. Last year 271 members received extensive service readiness and leadership development training. Not only do members learn to be leaders while they serve, but more importantly for the rest of their lives. Members also benefit from employment and life skills training, including organizational skills, problem solving, teamwork, leadership, conflict resolution, CPR/First Aid and post-AmeriCorps job search.

Developing Citizens
To develop the engaged citizens that Minnesota needs, all AmeriCorps members participate in civic engagement training. They learn how to develop community service projects, to run effective community meetings, to be involved in public decision-making, and to solve local community problems. They develop an ethic of service that helps them become lifelong contributors to their communities.

Promoting Inclusive Programs
Recognized as a national leader in the inclusion of individuals with disabilities, ServeMinnesota strives to increase access to AmeriCorps service opportunities. During 2003-2004 more than half of ServeMinnesota's AmeriCorps programs involved individuals with disabilities. ServeMinnesota provided $33,969 in accommodations. A total of 58 members (27%) reported having a disability.

Investing in Minnesota's Workforce
Last year 271 AmeriCorps members earned more than $1,280,000 in federal scholarships upon completing service. These scholarships helped alumni attend college, receive vocational training, or repay student loans. For many, this benefit allows higher education that had been unattainable.
### Minnesota AmeriCorps Member Profile

#### Gender
- Female: 70%
- Male: 30%

#### Race/Ethnicity
- Caucasian: 66%
- Black/African-American: 17%
- American-Indian: 3%
- Hispanic/Latino: 4%
- Asian-American/Pacific Islander: 5%
- Prefer not to respond: 5%

#### Age
- 18-24: 51%
- 25-34: 32%
- 35+: 17%

#### Education
- Less than high school completed: 1%
- GED: 1%
- High school graduate: 10%
- Some college: 30%
- Technical school/Apprenticeship: 2%
- Associate degree (AA): 4%
- College graduate: 44%
- Some graduate school: 6%
- Graduate degree: 2%

I am an AmeriCorps member, and I will get things done.
# 2004 Financial Summary

## Statement of Activities and Changes in Net Assets
For the Year Ended August 31, 2004

### Revenue

<table>
<thead>
<tr>
<th>Support and Revenue:</th>
<th>Unrestricted</th>
<th>Temporarily Restricted</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Governmental Grants</td>
<td>4,397,561</td>
<td></td>
<td>4,397,561</td>
</tr>
<tr>
<td>Contributions</td>
<td>128,235</td>
<td>56,000</td>
<td>184,235</td>
</tr>
<tr>
<td>In-kind Contributions</td>
<td>49,575</td>
<td></td>
<td>49,575</td>
</tr>
<tr>
<td>Interest Income</td>
<td>2,151</td>
<td></td>
<td>2,151</td>
</tr>
<tr>
<td>Other</td>
<td>31,113</td>
<td></td>
<td>31,113</td>
</tr>
<tr>
<td><strong>Total Support and Revenue</strong></td>
<td>$4,608,635</td>
<td>$56,000</td>
<td>$4,664,635</td>
</tr>
</tbody>
</table>

### Expense

<table>
<thead>
<tr>
<th>Expense:</th>
<th>Unrestricted</th>
<th>Temporarily Restricted</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Program Services:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>AmeriCorps</td>
<td>2,696,658</td>
<td></td>
<td>2,696,658</td>
</tr>
<tr>
<td>Youth Works</td>
<td>833,555</td>
<td></td>
<td>833,555</td>
</tr>
<tr>
<td>Program Support</td>
<td>143,072</td>
<td></td>
<td>143,072</td>
</tr>
<tr>
<td>Training</td>
<td>112,993</td>
<td></td>
<td>112,993</td>
</tr>
<tr>
<td>Disability</td>
<td>165,915</td>
<td></td>
<td>165,915</td>
</tr>
<tr>
<td>Promise Fellows</td>
<td>174,675</td>
<td></td>
<td>174,675</td>
</tr>
<tr>
<td>Education</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Learn and Serve</td>
<td>17,465</td>
<td></td>
<td>17,465</td>
</tr>
<tr>
<td><strong>Total Program Services</strong></td>
<td>$4,144,333</td>
<td>$-</td>
<td>$4,144,333</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Support Services:</th>
<th>Unrestricted</th>
<th>Temporarily Restricted</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Management and General</td>
<td>272,927</td>
<td></td>
<td>272,927</td>
</tr>
<tr>
<td>Fundraising</td>
<td>29,351</td>
<td></td>
<td>29,351</td>
</tr>
<tr>
<td><strong>Total Support Services</strong></td>
<td>$302,278</td>
<td>$-</td>
<td>$302,278</td>
</tr>
</tbody>
</table>

| **Total Expense**                           | $4,446,611   | $-                     | $4,446,611|

<table>
<thead>
<tr>
<th>Change in Net Assets:</th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Net Assets - Beginning of Year - unrestricted</td>
<td>71,891</td>
<td></td>
<td>71,891</td>
</tr>
<tr>
<td><strong>Net Assets - End of Year - Unrestricted</strong></td>
<td>$233,915</td>
<td>$56,000</td>
<td>$289,915</td>
</tr>
</tbody>
</table>

### Statement of Financial Position
August 31, 2004

<table>
<thead>
<tr>
<th>ASSETS</th>
<th>2004</th>
<th>2003</th>
</tr>
</thead>
<tbody>
<tr>
<td>Current Assets:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cash</td>
<td>162,651</td>
<td>38,227</td>
</tr>
<tr>
<td>Grants Receivable</td>
<td>746,597</td>
<td>887,225</td>
</tr>
<tr>
<td>Accounts Receivable</td>
<td></td>
<td>7,847</td>
</tr>
<tr>
<td>Pledges Receivable</td>
<td></td>
<td>3,270</td>
</tr>
<tr>
<td>Prepaid Expense</td>
<td></td>
<td>2,311</td>
</tr>
<tr>
<td><strong>Total Current Assets</strong></td>
<td>$909,248</td>
<td>$938,880</td>
</tr>
</tbody>
</table>

| Long-term Assets:                          |               |               |
| Furniture and Equipment - Net              | 16,467        |               |
| Security Deposit                          | 3,798         | 3,798         |
| **Total Long-term Assets**                 | $3,798        | $20,265       |

| **TOTAL ASSETS**                           | $913,046      | $959,145      |

| LIABILITIES AND NET ASSETS:                |               |               |
| Current Liabilities:                       |               |               |
| Accounts Payable                           | 8,639         | 23,105        |
| Grants Payable                             | 614,492       | 864,149       |
| **Total Current Liabilities**              | $623,131      | $887,254      |

| Net Assets:                                 |               |               |
| Unrestricted                                | 233,915       | 71,891        |
| Temporarily Restricted                      | 56,000        |               |
| **Total Net Assets**                        | $289,915      | $71,891       |

| **TOTAL LIABILITIES AND NET ASSETS**        | $913,046      | $959,145      |
ServeMinnesota gratefully acknowledges the following businesses, corporations, foundations and individuals that supported our programs with financial contributions or donated goods and services.

**Businesses, Corporations and Foundations**

| 3M Foundation | McKnight Foundation |
| Deluxe Corporation Foundation | Otto Bremer Foundation |
| General Mills Foundation | Rider Bremer Foundation |
| H.B. Fuller Company Foundation | Weber Shandwick |
| Hugh J. Andersen Foundation | |

**In-Kind Contributions**

| Rider Bennett, LLP | Weber Shandwick |
| Himle Horner | Bob Wedl |
| Todd Johnson | |

**Individuals**

| William Arendt | Pamela Harris | Beth Peterson |
| Ellis Bullock | Thomas Horner | Bob Rumpza |
| Daniel Capouch | Robert Jackson | Corrie Schueller |
| Cy Carpenter | Todd Johnson | Alice Seagren |
| Paul Cumings | Steve Kelly | Mary Sheehan |
| Andy Dawkins | David Knutson | Katie Sieben |
| Keith Dixon | Mark Langseth | Jackie Sinykin |
| Josh Downham | Harry Melander | Kathleen Vellenga |
| Jay Esmay | David Nasby | Bob Wedl |
| Bonnie Esposito | Laura Offerdahl | |
| Bob Ferderer | Howard Orenstein | |
ServeMinnesota Leadership

Board of Directors

Pamela Harris, Board Chair
Terrell Adams
Audrey Bennett
Bescey Burnett
Diane Carlson
Duane Coleman
Paul Cumings
Keith Dixon
Joshua Downham
David Durenberger
Jay Esmay
Bonnie Esposito
Robert Fenderer
Susan Heegaard
Thomas Horner
Mark Langseth
Harry Melander

David Nasby
G. H. Norsby
Laura Offerdahl
Bob Rumpza
Minnesota Commissioner of Education Alice Seagren
Jackie Sinykin
Susan Taylor
Daniel Wolter

Ex-Officio Members

Representative Katie Sieben
Mary Sheehan
Robert Jackson
Senator Steve Kelley

Staff

Audrey Suker, Executive Director
Stephanie Devitt
Cindy Johnson
Janet Johnson

Ryan Johnson
Robin Melville
Jerad Rasmussen

Working with my students has made me feel important, and it has shown me that I really can make a difference in the lives of others. I look forward to spending the rest of my life teaching students like them.

-Admission Possible Member
**Frequently Asked Questions about ServeMinnesota**

**Q: What is ServeMinnesota?**
A: Created in 1994, ServeMinnesota provides individuals a chance to serve their country by volunteering in their communities. ServeMinnesota gives every citizen an opportunity to help solve our biggest challenges in education, the environment, public safety, human needs and homeland security.

**Q: Where does ServeMinnesota get its funding?**
A: ServeMinnesota's funding comes from three sources: Federal dollars through the Corporation for National and Community Service, state dollars through the Minnesota Department of Education's Youth Works appropriation, and private dollars from corporations, foundations and individuals.

**Q: What is the work of ServeMinnesota?**
A: In our most recent fiscal year, ServeMinnesota supported the work of 271 AmeriCorps members working in nine programs throughout Minnesota. ServeMinnesota invests in community service and volunteerism in many ways, including:

**FUNDING:** ServeMinnesota provides grants to eligible organizations, providing the means for them to expand and enhance their capacity to meet critical needs through service-based initiatives.

**TRAINING:** ServeMinnesota provides training and technical assistance to grantees to ensure quality programs and outcomes.

**PARTNERSHIPS:** ServeMinnesota creates innovative partnerships to leverage investments and increase the value and impact of state agencies, communities and faith-based organizations.

**MEMBER DEVELOPMENT:** ServeMinnesota helps Minnesotans of diverse backgrounds grow their talents and their commitment to citizen service. AmeriCorps members also receive a federal AmeriCorps Scholarship for use to further their own education or pay back student loans.

**Q: How do organizations apply for grants from ServeMinnesota?**
A: ServeMinnesota issues Requests for Proposals, most often in late fall. Organizations are encouraged to check our website (www.serveminnesota.org) for instructions and timelines.

**Q: How do people volunteer with AmeriCorps?**
A: Individuals who want to enroll in an AmeriCorps program can apply on-line at www.americorps.org or by directly contacting an individual AmeriCorps program. Contact information for all Minnesota programs is on the ServeMinnesota website at www.serveminnesota.org.

**Q: Who oversees ServeMinnesota?**
A: Oversight for ServeMinnesota is provided by a volunteer board of directors appointed by the governor of Minnesota. ServeMinnesota is also required to comply with administrative standards developed by the Corporation for National and Community Service.
Our Vision
All Minnesotans will engage in a call to service that strengthens the well-being of both self and community.

This can be accomplished by embracing four values:
1. Service is a public responsibility.

This report is based upon work supported by the Corporation for National and Community Service. For additional information, please contact (612) 333-7740 or visit our website at www.serveminnesota.org